

# Delta Dental of Kentucky ID Cards



Good news! Your ID card is not required to receive services. The provider can verify eligibility with your name/date of birth, social security number, or enrollee ID number. However, if you want a copy of your card, it's easy for you or your employer representative to obtain.

## Print a temporary card:

Members can use the **Member Portal** to print a temporary ID card.

1. Visit [ky.deltadental.com/memberportal](http://ky.deltadental.com/memberportal)
2. Sign into the Member Portal or Sign Up as a new user.
3. Click View & Print ID card on the upper right side of the portal home page.
4. Click Print to print a temporary card.

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Employers can use the **Benefit Manager Toolkit** to print a temporary ID card.

1. Visit [ky.deltadental.com/bmt](http://ky.deltadental.com/bmt)
2. Sign into the Benefit Manager Toolkit.
3. Use "Inquiry" to search for member and then click Print ID card at bottom of screen.

## Utilize the Mobile App:

Members can use the **Delta Dental Mobile App** to view their ID card.

1. Download the Delta Dental Mobile App in the Apple or Android store.
2. Register for an account.
3. View and share your ID card from your phone or easily save it to your device for quick access.

## Request a new card:

Members can call or email for a new card to be mailed to their home.

1. Call Delta Dental of Kentucky at (800) 955-2030, or;
2. Email Delta Dental of Kentucky at [customerservice@deltadentalky.com](mailto:customerservice@deltadentalky.com)