

Frequently Asked Hearing Questions

What causes hearing changes?

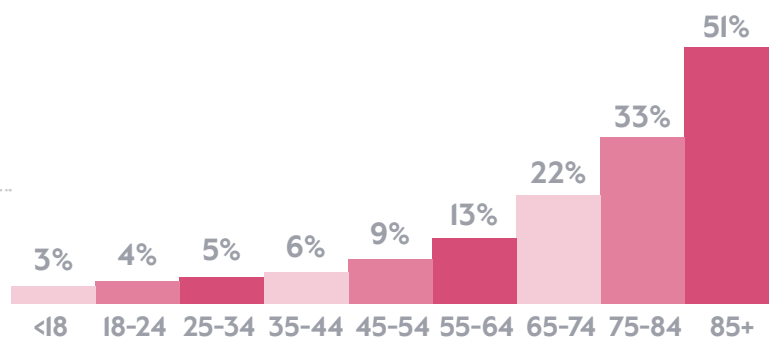
- **Excessive noise exposure** is the leading cause of adult hearing loss in the United States
- **Aging** can impact inner ear function, the tiny hair-like cells and auditory nerves that help you hear
- **Certain illnesses and diseases** like meningitis, heart disease, and diabetes
- **Other factors**, such as head injuries, family history, certain medications, and smoking

How can I protect my hearing?

- **Wear** hearing protection
- **Turn down** the volume
- **Maintain** a healthy lifestyle
- **Understand** your medication side effects

Who has hearing loss?

Hearing loss affects people of all ages. The graphic shows percentages of hearing loss by age.¹



When should I get my hearing checked?

Hearing can change so gradually that you may not even notice. It's important to have your hearing checked every three to five years, or annually if are over 50 or have experienced any of the following:

- **Consistent exposure** to loud noises
- **Difficulty understanding** in noisy environments
- **Asking people to repeat themselves** or feeling like they are not speaking clearly
- **Ringling** in your ears

What if my hearing isn't that bad?

Addressing hearing changes and treating hearing loss (even if it's mild) benefits your overall health and may protect you from serious conditions like dementia, depression, injury-causing falls, and social isolation.

How can I check my hearing?

Getting your hearing checked is now easier than ever with in-person and at-home options:

- **Virtual screening** - allows you to confirm if hearing loss is detected from the comfort of home with the help of an Amplifon care advocate.
- **In-person hearing evaluation** at an Amplifon network clinic near you. A hearing care professional will complete an in-depth evaluation of your hearing and propose solutions if hearing loss is detected.



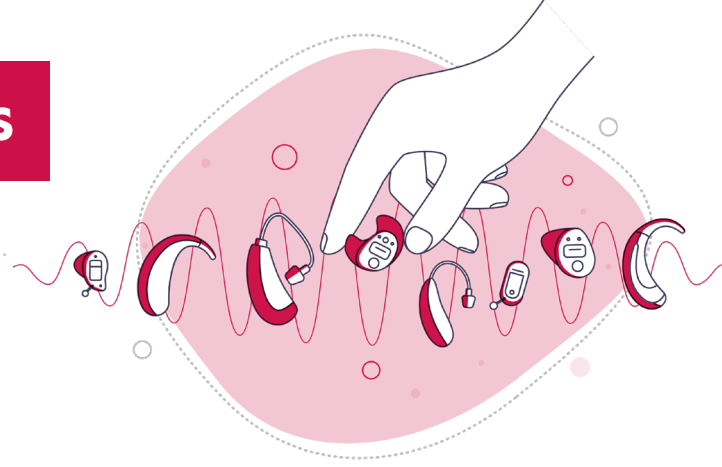
Have more questions?
SCAN HERE

See reverse for information
about your hearing
program →

Hearing Program Questions

What hearing aid options are available?

Today's hearing aids come in a variety of styles and include features like smartphone connection, automatic volume control, and adaptive noise cancellation.



What brands of hearing aids are available?

Amplifon offers a wide choice of state-of-the-art products from leading hearing aid brands to meet your lifestyle, technology, and hearing needs. A hearing care professional can help you determine which option is right for you.

How can I pay for hearing aids?

Hearing aids are an investment in your overall health. Here are a few ways to find cost savings to ensure you get the treatment you deserve:



Amplifon savings

Amplifon saves members an average of 68% off MSRP.*



Financing

Amplifon offers interest-free financing to those who qualify. Ask us how to apply.



HSA, HRA, FSA

You can use your pre-tax dollars from your health savings accounts to help pay for hearing aids and services.

What does your benefit powered by Amplifon include?



Custom hearing solutions

Our providers will help you find a solution that best fits your lifestyle and your budget from one of the top brands.



Risk-free trial

Find your right fit by trying your hearing aids for 60 days. 100% money-back guarantee if not completely satisfied, no return or restocking fees.



Continuous care**

Follow-up care to ensure a smooth transition, a charging station or supply of batteries, and a warranty for loss, repairs, or damage.

Take the first step:

call 877-703-3505 TTY: 711 | Hours: Mon-Fri 7am - 7pm CT
or visit/chat with us at: amplifonusa.com/deltadentalky

*www.ncbi.nlm.nih.gov/pmc/articles/PMC7010486/; accessed 05/06/24

Virtual screening does not take the place of a diagnostic exam by a licensed professional. Hearing aids cannot restore natural hearing. Your experience will depend on the severity of your hearing loss, accuracy of evaluation, proper fit and ability to adapt to amplification.

*Based on 2024 internal pricing analysis. Your savings may vary.

****Follow-up care** - for One Year following purchase. **Batteries** - one standard charger or Two Year supply of batteries (80 cells/ear/year) at no additional cost. **Warranty** - for Three Years, exclusions and limitations may apply. Contact Amplifon 877-703-3505 for details.

Amplifon Hearing Health Care is solely responsible for the administration of hearing health care services, and its own financial and contractual obligations. Delta Dental of Kentucky and Amplifon are independent, unaffiliated companies.